

COMPLAINT DISPOSITION SUMMARY May 19, 2016

	May 2016	YTD May 2015	2015	2014	2013	2012	2011
Complaints Received	18	19	37	30	60	70	73
Complaint Dispositions	6	15	29	50	89	79	67
Disposition Breakdown							
No Action/Dismissed	1	4	19	31	47	20	69
Letter of Counsel*	2	3	5	7	14	37	5
Letter of Warning*	1	0	1	1	5	6	1
Private Reprimand*	0	4	5	2	4	5	13
Public Actions*:							
Reprimand	0	0	1	6	0	2	2
Suspension	0	1	1	1	0	9	4
Revocation	0	0	0	0	3	7	7
License Downgrade	1	0	0	0	0	0	0
Remedial Education**	1	5	2	4	6	9	14
Administrative Fine**	2	8	3	15	22	29	20
Follow-Up Actions							
Non-Compliance Suspensions	0	1	1	0	1	2	1

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions