

**COMPLAINT DISPOSITION SUMMARY May 21, 2015**

	<u>YTD May 2015</u>	<u>YTD May 2014</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>
<b>Complaints Received</b>	19	18	30	60	70	73	130
<b>Complaint Dispositions</b>	15	24	50	89	79	67	83
<b>Disposition Breakdown</b>							
No Action/Dismissed	4	16	31	47	20	69	34
Letter of Counsel*	3	2	7	14	37	5	19
Letter of Warning*	0	1	1	5	6	1	5
Private Reprimand*	4	1	2	4	5	13	2
Public Actions*:							
Reprimand	0	3	6	0	2	2	4
Suspension	1	0	1	0	9	4	2
Revocation	0	0	0	3	7	7	4
License Downgrade	0	0	0	0	0	0	0
Remedial Education**	5	0	4	6	9	14	5
Administrative Fine**	8	6	15	22	29	20	3
<b>Follow-Up Actions</b>							
Non-Compliance Suspensions	1	0	0	1	2	1	2

\* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

\*\* Included in Private Reprimands and Public Disciplinary Actions