

**COMPLAINT DISPOSITION SUMMARY November 16, 2017**

	YTD November 2017	YTD November 2016	<u>2015</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>
<b>Received</b>	32	33	37	30	60	70	73
<b>Dismissed w/o Investigation</b>	24	10					
<b>Assigned for Investigation</b>	18	12					
<b>Dispositions</b>	<u>16</u>	27	<u>29</u>	<u>50</u>	<u>89</u>	<u>79</u>	<u>67</u>
<b>Disposition Breakdown</b>							
No Action/Dismissed	27	13	19	31	47	20	69
Letter of Counsel*	8	5	5	7	14	37	5
Letter of Warning*	3	3	1	1	5	6	1
Private Reprimand*	0	1	5	2	4	5	13
Public Actions*:							
Reprimand	0	0	1	6	0	2	2
Suspension	0	0	1	1	0	9	4
Revocation	0	3	0	0	3	7	7
License Downgrade	0	1	0	0	0	0	0
Remedial Education**	4	4	2	4	6	9	14
Administrative Fine**	4	5	3	15	22	29	20
<b>Follow-Up Actions</b>							
Non-Compliance Suspensions	0	0	1	0	1	2	1

\* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

\*\* Included in Private Reprimands and Public Disciplinary Actions